



## Terms & Conditions

Although we are one of your first points of contact for the initial enquiry for your wedding breakfast, and obviously there on the day itself, feel free to contact us if you have any questions or concerns at any point in between, and our friendly and helpful staff will do their very best to answer any questions you may have.

Please contact [Jody@10flavours.co.uk](mailto:Jody@10flavours.co.uk) or [info@10flavours.co.uk](mailto:info@10flavours.co.uk), or telephone 0208 655 5711.

### *Booking 10 Flavours*

If you wish to book 10 Flavours, please email or telephone us and we will pencil in your provisional booking if the date has not already been taken. We will usually arrange an appointment for you to taste some of our dishes and go through your plans for the big day. Following that, we will send you a comprehensive quote detailing everything that was discussed on the day.

Please note that there are no hidden costs, and ivory linen, crockery, cutlery and VAT are all included in the price. If you are happy with the quote, then we will ask for a 10 per cent deposit at this stage to confirm the booking, and will subsequently provide you with a contract.

Three weeks before the wedding, we will then require confirmation of dishes, and confirmation of numbers along with a detailed table plan. Once received, we will provide you with the final invoice, which is due two weeks before the wedding.

Please make it absolutely clear if there are any guests with specific dietary requirements such as allergies, vegetarian or vegan.

**Food Allergies & Intolerances:** Please speak to our staff if you want to know about our ingredients. Whilst we do all we can to accommodate guests with food intolerances and allergies, we are unable to guarantee that dishes will be completely allergen free.

We prefer payments to be made by direct transfer, but we do also accept cheques.

Please bear in mind that both deposit and balance payments are non-refundable, so we suggest you consider a wedding insurance policy.

If you are booking Oaks Farm, please be aware that it is the policy of the venue that no food can be brought onto the premises by customers other than packaged dried goods and the wedding cake itself.

10 Flavours do not charge a corkage fee for the service of drinks, but please be aware that in accordance with Oaks Farm policy, all drinks will be removed from the tables at the end of the meal, when the bar opens. They will then be available for collection the following morning from the venue.

Drinks can be delivered to the venue the day before. Please could these be clearly marked for when they are required during the event.

### Privacy Notice

10 Flavours Catering Ltd takes privacy seriously and will only use your personal information to administer your account and to provide our professional services as you have requested. We will store your contact details securely, will not use your information to contact you about other services we provide and we will not pass on any of your details to other companies or individuals.

Please note that we do not store your contact details or share them with third parties, but purely use them to send you information about our venue as requested.

School Cottage,  
High Street,  
Cowden,  
Kent TN8 7JJ.

**T** 020 8655 5711  
**M** 07702 245288  
**E** [jody@10flavours.co.uk](mailto:jody@10flavours.co.uk)  
**W** [10flavours.co.uk](http://10flavours.co.uk)